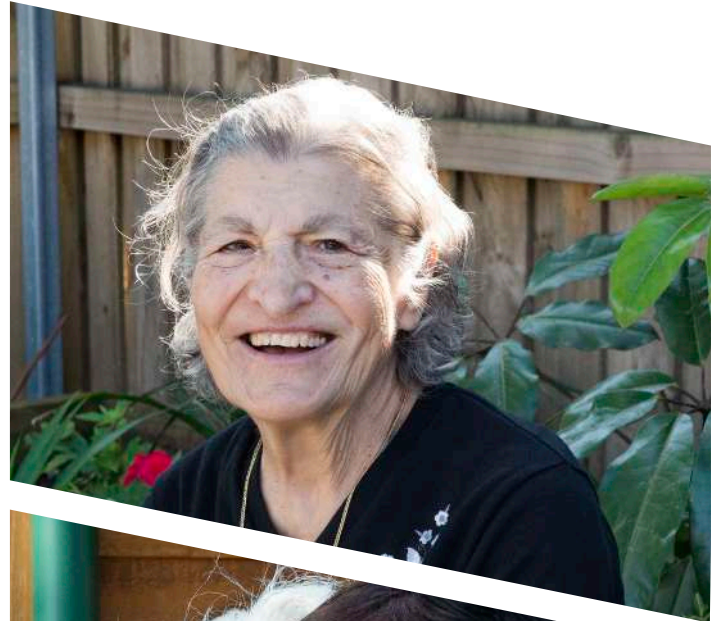


Sydney Multicultural Community Services

Pricing Schedule Home Care Packages

Effective 1 July 2019



**sidney
mcs**
sydney multicultural
community services

SETTLEMENT | INCLUSION | AGED CARE | DISABILITY | PARENTSNEXT



*Our **multicultural packages** help people in leading a happy, healthy & independent life at home.*

Aged Care Services in your home & your language

We are committed to enhancing quality of life for people from culturally diverse backgrounds. Our bilingual workers provide in-home care that will help you in leading a happy, healthy and independent life.

We Can Help With

- Cleaning
- Home Maintenance
- Light Housework
- Laundry
- Meal Preparation
- Grocery Shopping
- Personal Care
- Showering/Bathing
- Personal Grooming
- Exercise Programs
- Companionship
- Emotional Support
- Transport to Appointments

We Speak Your Language

Our high quality care services can be offered in English, though we also specialise in care that is tailored to your culture and delivered in your language, Arabic, Spanish and Chinese are just some of the many languages we speak.

Where We Work

We have been offering our services for more than 30 years in Sydney's Inner West and Eastern Suburbs areas. If you are in this area too, we would love to hear from you.

Live the Life You Love

Call 02 9663 3922

To Get Started

Multilingual Staff

Our dedicated staff is culturally sensitive and understand your background whilst they hold the relevant qualifications and work experience.

We will tailor your plan taking into consideration your current needs, preferences and support. The care plan is flexible and can be altered at any time to suit the changing needs of our clients.

Case Management

- ✓ Dedicated Customer Care Manager
- ✓ Setting goals & creating Care Plan
- ✓ Managing your budget
- ✓ Setting up your team
- ✓ Ongoing advice & support

Administration

- ✓ Coordination of roster
- ✓ Documentation & management of clients information
- ✓ Emergency after hours support
- ✓ Recruitment, training & support of staff
- ✓ Compliance with police checks, insurances & government audits

Schedule Fee

The cost will vary depending on how much care you need.

There are 4 levels of care within the Home Care Packages Program, based on how much care and support is required.

Everyone who applies is assessed by an Aged Care Assessment Team (ACAT) to find out what level of care they are eligible for.

Level 1

Basic care needs

Level 2

Low level care needs

Level 3

Intermediate care needs

Level 4

High care needs

Our Case Managers will assist you to create the perfect package for you!



Multilingual Home Care

Schedule Fees

Effective 1 July 2019



Schedule Fee (Prices per Hour)

Weekdays 7 am - 5 pm	Evening 5 pm - 9 pm	Weeknights 9 pm - 7 am	Saturday 7am-5pm 5pm-9pm 9pm-7am			Sunday All Day	Public Holiday All Day
Level 1 & Level 2							
\$50.00	\$56.00	\$57.00	\$65.00	\$73.00	\$75.00	\$78.00	\$100.00
Level 3 & Level 4							
\$52.00	\$58.00	\$59.00	\$67.00	\$76.00	\$78.00	\$81.00	\$100.00

Sleepover Fee (Minimum 10 Hours)

Weekdays	Weekends	Public
Minimum 4 hours at the weekday ordinary hourly rate of the level client is on (inclusive of up to 2x wake ups). Then, \$90 flat rate for sleepover of 6 hours. Additional rate of charge at the weekday ordinary hourly rate (at the clients care level) for each wake up after the first 2 wake ups.	Minimum 4 hours at the weekend ordinary hourly rate of the level client is on (inclusive of up to 2x wake ups). Then, \$120 flat rate for sleepover of 6 hours. Additional rate of charge at the weekend ordinary hourly rate of charge (at the clients care level) for each wake up after the first 2 wake ups.	Minimum 4 hours at the Public holiday ordinary hourly rate of the level client is on (inclusive of up to 2x wake ups). Then, \$120 flat rate for sleepover of 6 hours. Additional rate of charge at the public holiday ordinary hourly (at the clients care level) for each wake up after the first 2 wake ups.

Consumer Contribution: The basic daily fee for the home care package is up to 17.5% of the basic age pension. The contribution amount may vary on a case to case basis, however in most cases SMCS will follow the Income Assessment Letter. Find out more on the Australian Government My Aged Care website.

Daily Management Fee

Your daily management fee includes:

- Administration Costs:** package management costs.
- Case Management Costs:** assessment, planning, care coordination, evaluation of your services and support.
- Bilingual Support:** ensuring care is culturally appropriate.

Level 1	Level 2	Level 3	Level 4
\$10.00	\$20.00	\$40.00	\$50.00

Additional Products

Emergency Alarm	Installation Fee	from \$150 to \$500 as per quote
	Monthly Fee	\$49 or as per quote
Lawn & Garden Maintenance	Per Hour	\$80 or as per quote
Home Maintenance	Per Hour	\$80 or as per quote

Additional Charges

Purchases under \$200	20%
Purchases over \$200	12%
Handling Fee	\$0.00
Mileage	\$1.00 per km

	Level 1	Level 2	Level 3	Level 4
Establishment Fee	\$150	\$200	\$500	\$650
HCP Upgrade Care Plan Review	\$150	\$200	\$250	\$350
Exit Fee	\$450	\$450	\$450	\$450

Cancellations: No fee will be charged more than 24h notice

Note: Fees are subject to review based on the organisational requirements.

Please call **(02) 9663 3922**
for further information
or to get started